



**Western Connecticut  
Medical Group**



**Gynecologic Oncology**



## Western Connecticut Medical Group

Thank you for allowing us to become a very important part of your healthcare.

Western Connecticut Medical Group offers complete, comprehensive and individualized healthcare. We combine the personal attention and compassion you expect from your Specialist/Surgeon. We have designed our center to include the most modern approaches to healthcare. As an affiliate of Western Connecticut Health Network, our physicians are able to bring you all that Western Connecticut Health Network has to offer—highly qualified primary care physicians, specialists, comprehensive services, and a vast array of educational services. As part of this network, we are committed to building a healthier community.

Gynecologic Oncology is a group practice and although most patients choose their own specialist or are recommended by their trusted primary care providers, the providers within our practices work as a team to provide care in the office, after hours and on the weekends. Our providers have extensive training and practice experience in women's services that include risk assessment, screening, diagnosis, treatment and wellness.

Sincerely,

The Professionals at Western Connecticut Medical Group  
Gynecologic Oncology



## Services

We are specialists trained to diagnose and treat different types of cancer of the reproductive organs. The dedicated focus of the practice, backed by years of specialty training, is just one reason why women under the care of gynecologic oncologists achieve better outcomes. Another reason for higher rates of success by gynecologic oncologists is the remarkable range of skills they possess and the breadth of their specialized skills – from prevention regimens and advanced diagnostic capability to surgical skills for the removal of tumors, and even administering chemotherapy and radiation therapy for many forms of cancer, including:

- Cervical cancer
- Endometrial and other uterine cancers
- Ovarian cancer
- Vaginal cancer
- Cancer of the vulva

Our gynecologic oncologists also play a significant role in coordinating multidisciplinary team treatment options that include the following:

- Minimally invasive (laparoscopic) surgery
- Advanced reconstructive and complex pelvic surgery
- Robotic surgery
- Radiation therapy
- State-of-the-art chemotherapy

## Office Hours & Locations

Because you cannot always predict illness, and to meet the demands of today's active families, Western Connecticut Medical Group Gynecologic Oncology is open 5 days a week in Danbury and Westport.



Monday thru Friday

8 am to 4:30 pm

We urge you to establish your ongoing care with your healthcare provider by appointment. We see patients on a scheduled basis and appointments vary based on location.

**We try to see our patients on time, but do ask your understanding when there are unforeseen delays. We cannot predict emergencies or the patient who just needs extra time. Please be assured that each patient is given full attention by her provider.**

## Telephone Calls

All patients are encouraged to contact our office using the patient portal or by telephone with any questions they have concerning their medical care. The staff is well trained to address many questions and relay them to the appropriate provider. A member of our staff or your healthcare provider will return your call.

We provide 24-hour, seven-day-a-week physician coverage for our patients. To reach our on-call provider after office hours, call 203-739-4900 and our answering service will relay your message. Please limit after-hour calls to emergencies only.

## Prescription Refills

Our office takes pride in providing quality care to the patients in our community. Your Physician will need to review and approve all refills; therefore, routine refills will be handled weekdays from 8 am-4:30 pm. We require up to 48 hours for routine refills.

## Important Phone Numbers

Danbury Hospital Radiology	203-739-4999
Danbury Hospital Laboratory	203-749-5740
Smoking Cessation	203-739-8328
Danbury Hospital Main Number	203-739-7000
New Milford Hospital Main Number	860-210-5000
Norwalk Hospital Main Number	203-852-2000
Ann's Place, Home of I Can-Cancer Support Website: Annsplace.org	203-790-6568
Infectious Disease-AIDS-HIV	203-739-7413
Western Connecticut Home Care, Danbury	203-792-4120

## Additional Emergency Numbers

Child Abuse Emergency-24 Hours	1-800-842-2288
To report child neglect, abuse or suspicion of either. Sponsored by Connecticut Department of Children & Youth Services.	
Kids in Crisis 24 Hour Helpline	203-327-KIDS (5437)
Domestic Violence-24 Hours	203-853-0418 1-888-774-2900
Poison Control-24 Hours	1-800-343-2722
Sexual Assault Crisis Center	1-888-999-5545
Phone counseling, advocacy at hospital or police station and more.	
Crisis Hot line 24/7	1-888-447-3339
AIDS/HIV-Fairfield AIDS Program (MFAP)	203-855-9535
Mental Crisis Intervention	203-358-8500
Whittingham Cancer Center	203-845-4811
Smilow Breast Center	203-852-2300
Cancer Services	203-852-2148



## Insurance Information

**We Participate in most insurance plans.**

**Please present your insurance card at each visit.**

**You may receive a bill from your physician, laboratory, anesthesia and the hospital for services.**

### Helpful Hints When Using Your Insurance Benefits:

- **ALWAYS** carry your insurance card with you. We will ask to see your card at every visit.
- Your card carries important information that is necessary for proper coverage.
- Your card supplies you with a toll-free telephone number to answer questions.
- Your insurer has a contract that may vary in coverage. You are responsible to know your contract.
- Know your health plan's participating laboratories and outpatient facilities.

### Guidelines When Requesting Referrals:

- **KNOW** your health plan's participating in-network specialists and hospital when requesting referrals.
- **KNOW** which procedures need prior approval (e.g., MRI, CAT scan, diagnostic testing).
- **CALL** member services on your card and verify that the specialist you are requesting to see participates with your plan and if you have out-of-network benefits.
- **NOTIFY** your healthcare provider at least one week in advance when requesting to see a specialist or receiving any outpatient testing.



If you currently do not have health insurance coverage, please visit AccessHealth CT for information on obtaining individual or family health insurance at [www.accesshealthct.com](http://www.accesshealthct.com).

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## Specialist Teams

### **It's All About You**

Your gynecologic cancer care team is at the forefront in the treatment of all gynecologic cancers—the most common type of cancer in women after breast, lung, and colon cancers. Our highly skilled, multidisciplinary teams provide state-of-the-art care and quality-of-life support to women. Our comprehensive range of services includes cancer screening and diagnosis, treatments, and access to supportive services.

### **Who is the Specialist Team?**

Our physicians and staff combine leading science with compassion to provide a customized care plan for each of our patients. Your team may include a doctor, physician assistant, nurse, advanced practice registered nurse (APRN) or a health educator, as well as other health professionals, such as a Behavioral Health Specialist (LCSW), Care-Coordinator Nurse, pharmacist or nutritionist. They will help you get healthy, stay healthy, and get the care and services that are right for you. When needed, your personal doctor arranges for appropriate care with other qualified physicians and settings.

**Western Connecticut Medical Group  
Gynecologic Oncology**

**203-739-4900**

**Danbury Office**

24 Hospital Avenue  
Danbury, CT 06810

**Westport Office**

333 Post Road West  
Westport, CT 06880



**Western Connecticut  
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we know you **wel**<sup>SM</sup>

[www.wchn.org](http://www.wchn.org)